ACCESS CENTRAL MAIL CENTER P.O. BOX 1770 OCALA FL 34478

## Notice of Eligibility Review State of Florida Department of Children and Families



October 16, 2017 Case: 1090818645 Phone: (866) 762-2237

FRANK P JONES 923 S A AV AVON PARK FL 33825

Dear Frank P Jones,

The following is information about your eligibility.

## Food Assistance and/or Cash Assistance

This is a reminder that the last month you will get food assistance and/or cash assistance is November, 2017 unless you reapply. You or your authorized representative must reapply by the 15th day of November, 2017 to keep getting food assistance and/or cash assistance without a break. If you have completed a review or returned your interim contact form within the last 30 days, you do not need to reapply now.

You can reapply by submitting your review on our web site at <a href="www.myflorida.com/accessflorida">www.myflorida.com/accessflorida</a> using MY ACCESS Account. If you are a new user, you will need your case number to register for My ACCESS Account. That number is noted on the top of this form. After that you can get into your account with the user name and password you choose. Using My ACCESS Account to complete your review is easy because it displays information you already told us about. Please provide information on any changes in your household's situation.

If you received an Interim Contact letter, you can complete that form to continue receiving food assistance and/or cash assistance, instead of doing a review on line.

If you need help completing your review online, you may visit a Department of Children and Families' (DCF) Community Partner or a DCF Office in your area for assistance. To locate a Community Partner go to www.myflfamilies.com/community-partner-list. To locate a DCF Office, go to www.myflfamilies.com/access-service-centers.

If you are unable to complete your review online, you may call our ACCESS Florida Customer Call Center toll free at 1-866-762-2237 for assistance. We will take your review application as long as it has your name, address, and signature. If you give us more information, it will help us determine your eligibility more quickly.

Once we receive your review application, we will call or mail you an appointment letter if you need an interview. You are responsible for rescheduling any appointment you miss.

If everyone in your household is applying for or getting Supplemental Security Income (SSI), you can reapply for food assistance at the Social Security Office.

If you do not complete your review on line or complete and return your application, and give us verification by the due date, we will be unable to determine if you are still eligible, and your food assistance and/or cash assistance may stop.

## **Additional Information For Family-Related Medicaid Recipients:**

If you or someone in your household receives Medicaid as a child, pregnant women or a parent or caretaker of a child, your review may be due at a future date. At that time, we will try to do the review for you by using information from federal and state data sources. If we cannot do the review without your help, we will send you a letter telling you what you will need to do.

CM01 FORM: CF-ES 107 01 2011

Starting January 1, 2016, certain food assistance recipients will have to meet work requirements to be eligible to receive food assistance benefits. These recipients are known as Able-Bodied Adults Without Dependents (ABAWDs).

An ABAWD is an able-bodied adult without a dependent who is age 18 through 49; physically and mentally able to work; not living and eating with a child under age 18; not pregnant; and not exempt from food assistance general employment program work requirements.

Beginning in January 2016, if you are identified as an ABAWD, you will be referred to participate in the SNAP Employment and Training program, operated by local workforce development areas (LWDA) also known as CareerSource. To find your local LWDA or to learn more about services offered, please visit: <a href="http://www.floridajobs.org/onestop/onestopdir/">http://www.floridajobs.org/onestop/onestopdir/</a>. The purpose of the employment and training program is to help food assistance households gain skills and work experience that will lead to self-sufficiency. The LWDA will contact you about what to do next. Please be sure to follow the instructions in the notice they send to ensure continued benefits.

When you meet work requirements and work rules, you may continue to receive food assistance benefits, if otherwise eligible. Meeting work requirements means working and/or attending a LWDA work program or assigned activity of 20 hours per week (averaged to 80 hours per month).

If you are unable to work or are pregnant, report it as a change in your MyACCESS Account at: <a href="http://www.myflorida.com/accessflorida">http://www.myflorida.com/accessflorida</a>.

If you **do not** meet work requirements, you can only get **three months** of time-limited food assistance during the 36-month period from January 1, 2016, through December 31, 2018. If your case is closed, you may become eligible again if you meet work requirements, an exemption or an exception.

If you are identified as an ABAWD and fail to comply with work requirements, or do not meet an exemption or an exception, a sanction will be imposed that stops food assistance benefits. Any months of food assistance benefits received during noncompliance will be counted as time-limited months. Minimum sanction periods of one month for the first noncompliance, three months for the second noncompliance, and six months for the third and subsequent noncompliance will be applied.

For more information about ABAWD Work Requirements, please visit the Department's website at: <a href="http://www.myflorida.com/accessflorida/">http://www.myflorida.com/accessflorida/</a> and click on Food Assistance Program-Work Rules to review Frequently Asked Questions and Answers.

## Go paperless and receive email notifications when your notices are available. Log into My ACCESS Account now to Enroll!!!

Here is some important information about public assistance programs:

- You have the right to ask for a hearing before a state hearings officer. You can bring with you or be represented at the hearing by a lawyer, relative, friend or anyone you choose. If you want a hearing, you must ask for the hearing by writing, calling the call center or coming into the office within 90 days from the mailing date at the top of this notice. If you ask for a hearing by the end of the last day of the month prior to the effective date of the adverse action, your benefits may continue at the prior level until the hearing decision. You will be responsible to repay any benefits continued if the hearing decision is not in your favor. If you need information about how to receive free legal advice, you can call the ACCESS Florida Customer Call Center toll free at 1-866-762-2237 for a listing of free legal agencies in your area.
- In accordance with Federal laws and State policy, the Department of Children and Families is prohibited from discriminating on the basis of race, color, national origin, sex, age, disability, religion, political belief or marital status.

For additional information about your case, you may access your personal information quickly and securely:

- through My ACCESS Account @ www.myflorida.com/accessflorida/, or
- by calling the ACCESS Florida Customer Call Center at (866) 762-2237.

Information on other services that may be available to you can be found @ www.dcf.state.fl.us/programs/access/.

If you need free help obtaining child support, medical support, establishing paternity, or locating your child's parent, call the Child Support Enforcement Program at 1-800-622-KIDS (5437).

Other programs that may be of assistance to you:



Earn less than \$53,505 in 2016? You may be eligible for an Earned Income Tax Credit up to \$6,269. For more information on where to find free tax assistance in your area, call the IRS at 1-800-829-1040.



For TDD or TTY services, please call 1-800-955-8771.

You may also be eligible to receive a \$ 12.75 discount on your monthly phone bill through Florida's Lifeline Assistance Program. Please call your phone company or the Florida Public Service Commission at 1-800- 342-3552 for enrollment information. You may provide this letter as proof of your Food Assistance, Cash Assistance or Medicaid eligibility if you have been approved for benefits.

Local community partner agencies are available to help you apply for services. To find one near you, go to <a href="www.myflorida.com/accessflorida/">www.myflorida.com/accessflorida/</a> under the Find an Office- ACCESS Community Partner Search option. You can search by zip code or county.

For help translating this notice, please contact the worker at the phone number shown on the top of this notice or call 1-866-762-2237.

Si necesita ayuda para traducir este aviso, comuníquese con el trabajador en el número de teléfono indicado en la parte superior de este aviso o llame al 1-866-762-2237.

Pou jwenn èd pou tradui avi sa a, tanpri kontakte travayè sosyal la nan nimewo telefòn ki endike anlè avi sa a, oswa rele 1-866-762-2237.

Если Вам нужна помощь в переводе данного уведомления, пожалуйста, обратитесь к нашему работнику по телефону, указанному в начале уведомления, или позвоните по номеру: 1-866-762-2237.

Para ajudar a traduzir este aviso, queira contactar o(a) assistente social através do número de telefone indicado no topo deste aviso, ou telefone para o número 1-866-762-2237.

Za pomoć u vezi prevoda ove obavesti, molimo nazovite socijalnog radnika na broj naveden na početku ove poruke, ili nazovite 1-866-762-2237.

Per avere aiuto nella traduzione di questa comunicazione, contattare il lavoratore al numero di telefono che si trova sopra il testo della comunicazione o chiamare il numero 1-866-762-2237.

如需獲得有關翻譯此通知的協助,請撥顯示於此通知上方的電話號碼或撥 1-866-762-2237 聯絡工作人員。

Để được hỗ trợ dịch thuật thông báo này, vui lòng liên hệ nhân viên ở số điện thoại được nêu ở phần trên trong thông báo này hoặc gọi số 1-866-762-2237.

Pour vous faire aider à traduire cet avis, veuillez contacter le travailleur social au numéro de téléphone indiqué en haut de cet avis, ou appelez au numéro 1-866-762-2237.