

ACCESS CENTRAL MAIL CENTER  
P.O. BOX 1770  
OCALA FL 34478

Notice of Eligibility Review  
State of Florida  
Department of Children and Families



November 20, 2017

Case: 1090818645

Phone: (866) 762-2237

FRANK P JONES  
923 S A AV  
AVON PARK FL 33825

Dear Frank P Jones,

The following is information about your eligibility.

It is time to review your case to find out if you are still eligible.

You can complete your review on line at our web site at [www.myflorida.com/accessflorida](http://www.myflorida.com/accessflorida) using your MY ACCESS Account. If you have not already set up an account, you will need your case number to register for My ACCESS Account. That number is noted on the top of this form. After registering, you can get into your account with the user name and password you choose. Using My ACCESS Account to complete your review will display information you told us about and is faster and easier. If there has been a change in your household's situation, please include the information at this time.

If you need help completing your review online, you may visit a Department of Children and Families' (DCF) Community Partner or a DCF Office in your area for assistance. To locate a Community Partner go to [www.myflfamilies.com/community-partner-list](http://www.myflfamilies.com/community-partner-list) . To locate a DCF Office, go to [www.myflfamilies.com/access-service-centers](http://www.myflfamilies.com/access-service-centers) .

If you are unable to complete your review online, you may call our ACCESS Florida Customer Call Center toll free at 1-866-762-2237 for assistance.

If you do not complete your review by December 05, 2017, your Medicaid may end.

**Additional Information for Food Assistance or Temporary Cash Assistance Recipients:**

When it is time for your food assistance or Temporary Cash Assistance review, you will receive a separate notice telling you what to do in order to complete your review for that program(s).

**Go paperless and receive email notifications when your notices are available. Log into My ACCESS Account now to Enroll!!!**

Here is some important information about public assistance programs:

- You have the right to ask for a hearing before a state hearings officer. You can bring with you or be represented at the hearing by a lawyer, relative, friend or anyone you choose. If you want a hearing, you must ask for the hearing by writing, calling the call center or coming into the office within 90 days from the mailing date at the top of this notice. If you ask for a hearing by the end of the last day of the month prior to the effective date of the adverse action, your benefits may continue at the prior level until the hearing decision. You will be responsible to repay any benefits continued if the hearing decision is not in your favor. If you need information about how to receive free legal advice, you can call the ACCESS Florida Customer Call Center toll free at 1-866-762-2237 for a listing of free legal agencies in your area.
- In accordance with Federal laws and State policy, the Department of Children and Families is prohibited from discriminating on the basis of race, color, national origin, sex, age, disability, religion, political belief or marital status.

For additional information about your case, you may access your personal information quickly and securely:

- through My ACCESS Account @ [www.myflorida.com/accessflorida/](http://www.myflorida.com/accessflorida/) , or
- by calling the ACCESS Florida Customer Call Center at (866) 762-2237.

Information on other services that may be available to you can be found @ [www.dcf.state.fl.us/programs/access/](http://www.dcf.state.fl.us/programs/access/).

If you need free help obtaining child support, medical support, establishing paternity, or locating your child's parent, call the Child Support Enforcement Program at 1-800-622-KIDS (5437).

Other programs that may be of assistance to you:



Earn less than \$ 53,505 in 2016 ? You may be eligible for an Earned Income Tax Credit up to \$ 6,269. For more information on where to find free tax assistance in your area, call the IRS at 1-800-829-1040.



**For TDD or TTY services, please call 1-800-955-8771.**

You may also be eligible to receive a \$ 12.75 discount on your monthly phone bill through Florida's Lifeline Assistance Program. Please call your phone company or the Florida Public Service Commission at 1-800- 342-3552 for enrollment information. You may provide this letter as proof of your Food Assistance, Cash Assistance or Medicaid eligibility if you have been approved for benefits.

Local community partner agencies are available to help you apply for services. To find one near you, go to [www.myflorida.com/accessflorida/](http://www.myflorida.com/accessflorida/) under the Find an Office- ACCESS Community Partner Search option. You can search by zip code or county.



For help translating this notice, please contact the worker at the phone number shown on the top of this notice or call 1-866-762-2237.

Si necesita ayuda para traducir este aviso, comuníquese con el trabajador en el número de teléfono indicado en la parte superior de este aviso o llame al 1-866-762-2237.

Pou jwenn èd pou tradui avì sa a, tanpri kontakte travayè sosyal la nan nimewo telefòn ki endike anlè avì sa a, oswa rele 1-866-762-2237.

Если Вам нужна помощь в переводе данного уведомления, пожалуйста, обратитесь к нашему работнику по телефону, указанному в начале уведомления, или позвоните по номеру: 1-866-762-2237.

Para ajudar a traduzir este aviso, queira contactar o(a) assistente social através do número de telefone indicado no topo deste aviso, ou telefone para o número 1-866-762-2237.

Za pomoć u vezi prevoda ove obavesti, molimo nazovite socijalnog radnika na broj naveden na početku ove poruke, ili nazovite 1-866-762-2237.

Per avere aiuto nella traduzione di questa comunicazione, contattare il lavoratore al numero di telefono che si trova sopra il testo della comunicazione o chiamare il numero 1-866-762-2237.

如需獲得有關翻譯此通知的協助，請撥顯示於此通知上方的電話號碼或撥 1-866-762-2237 聯絡工作人員。

Để được hỗ trợ dịch thuật thông báo này, vui lòng liên hệ nhân viên ở số điện thoại được nêu ở phần trên trong thông báo này hoặc gọi số 1-866-762-2237.

Pour vous faire aider à traduire cet avis, veuillez contacter le travailleur social au numéro de téléphone indiqué en haut de cet avis, ou appelez au numéro 1-866-762-2237.

